Conflict Management Program

Mobaderoon, a civil and commercial training company registered in Commercial Register No. /6/ bears a societal responsibility within a vision that works on "building trust and understanding to support and sustain peaceful coexistence" by providing research and training work in all its forms, developing the administrative capacities of institutions and teams, and completing studies and surveys, workshops and conferences in the field of raising awareness and community support.

In its work, Mobaderoon follows developed approaches to empower individuals and groups with specialized knowledge that matches their local needs and enables them to activate their roles in their societies in all areas of their work.

Mobaderoon has been the fruit of diverse knowledge since 2009, and this knowledge is shared through providing consultations and training programs, which serve the needs of capacity building at several levels, including programs that support youth and leaders, programs that support children and adolescents, and programs that support owners of social initiatives and projects. Mobaderoon provides its training and advisory services to:

- Organizations, institutions and associations of civil society.
- Companies and commercial establishments affiliated with the private sector.
- Teams, individuals and entrepreneurs.

Awards:

Mobaderoon is proud of the recognition by many international bodies for its programs and services. Mobaderoon was awarded the following awards:
1. Livia Foundation Prize 2014 for its work in peacebuilding.

2. The Economic Citizenship Award in 2017 for its work with street children.

3. The 2019 Facilitation Gold Award for its pioneering use of facilitation in its programs to create positive change.

contact@mobaderoon.org
www.mobaderoon.org
f y ▶ ◎ in
@mobaderoonSY

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What is the Conflict Management program?

The conflict management program seeks to shed light on the theoretical concepts related to understanding conflict, methodologies for dealing with it and tools for its analysis, so that the community is prepared within an integrated process aimed at deepening awareness and understanding about this knowledge and enabling the community to use these tools in relation to the particular local context, and thus will be able to develop strategies regarding local conflicts.

This program is specifically designed for building a scientific and knowledge background for researchers who are interested in community and domestic peace issues.

The program prepares knowledge of the basics of understanding conflict and provides researchers with the most important tools of conflict identification and analysis in terms of analyzing stakeholders and their behaviors; and studying the causes, roots and consequences of conflict issues.

This program is connected to understanding basic social issues which provides researchers with the tools to linking conflicts to social labels and causes that focus on issues, needs, and intervention opportunities.

Program Aims

1- Empowering participants to recognize and understand conflicts.
2- Introducing participants to the tools of understanding and analyzing conflicts.
3- Empowering participants to understand the connection between conflicts and society dynamics.

Target Group

This program is directed to individuals working in associations, institutions, and social groups interested in peace issues, in addition to active individuals within their communities and researchers interested in civil peace issues.

Program Learning Journey

Participants go through a learning journey in the program that consists of three main modules:

1. **Understanding conflicts, including:**
   - Understanding conflict
   - Forms of conflict
   - Distinguishing conflict from violence
   - Approaches to dealing with local conflicts

Participants, by the end of this module, will be able to distinguish conflicts, types of conflicts, and form an understanding and a picturing of what conflicts are, and their roles in our lives, communities, and the fundamentals of conflicts and how to deal with them.

2. **Tools and Analysis: understanding local conflicts; including:**
   - An introduction to analyzing conflicts.
   - Conflict analysis tools:
     - The map
     - ABC triangle
     - Timeline
     - Conflict tree

Participants, by the end of this module, will be able to use analytical tools to understand conflict sides (parties) and their link to conflict, along with understanding motives, behaviors, and reasons connected to conflicts, and forming a thorough perspective of conflict development from the starting point and until the present moment so that the most significant changes are determined; in addition to establishing an understanding of the most important conflict issues, what caused them to be, and their roots.

3. **Issues crucial to the understanding and analysis of conflicts, including:**
   - Conflict & power
   - Conflict & culture
   - Conflict & identity
   - Conflict and gender (social roles)
   - Conflict & rights

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Participants, by the end of this module, will be able to understand the connection of conflict with the dynamics of society, and how these main issues influence analyzing and understanding conflict, and transform this analysis and research into an implementation strategy.